

Appendix 1 – Progress with EP Scheme deliverables

1. More Frequent and reliable services

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
1.1	A61 bus priority road widening scheme	SYMCA	31/03/2024	Phase 1 delayed, completion now expected October 2025 Phase 2 deferred, due to cost/land assembly issues.	A
1.2	A630 Doncaster bus scheme with traffic signal technology	SYMCA	30/04/2023	Complete.	G
1.3	New iPort bridge	SYMCA	31/03/2024	Due for completion in early December 2023	G
1.4	Improving bus service punctuality in Barnsley	BMBC/ SYMCA	31/03/2023	Delivery of 7 'hotspot' bus priority schemes in Barnsley. Substantially complete.	G
1.5	Introduction of pilot DRT service in at least one area, subject to funding from LUF being confirmed	SYMCA	30/09/2023	LUF bid was unsuccessful. Other funding routes being considered.	A
1.6	Review existing Voluntary Partnership Agreements and retain or enhance operational requirements	Operators	30/09/2022	No progress to report	A

2.Improvements to planning/integration with other modes

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
2.1	Installation of 193 new real time information displays	SYMCA	31/03/2023	185 displays installed and working. 8 displays remain outstanding.	A
2.2	Sheffield City Council to ensure all parties have access to UTMC system in order to deliver better real time network information to operators and customers	SCC	31/03/2023	The deliverable covers two separate interventions – real time information and bus priority signal triggers. Both use vehicle tracking, but only the latter involves UTMC. Wording to be clarified in next EP Scheme variation. Work is progressing to ensure all vehicles are tracked. Recently upgraded TSY website has improved access to real time information on mobile phones, and provides vehicle location on a map. There has also been progress of bus signal triggers, with projects delivered in Sheffield and being developed elsewhere	G
2.3	Ensure that real time data is provided to SCC for use in UTMC system to improve reliability and customer information	SYMCA	31/03/2023	As above	A
2.4	Develop one integrated source of information to plan journeys and promote the agreed source. Operators to support.	SYMCA and operators	31/03/2023	Included in LUF bid, but bid was unsuccessful. Live departure website function has been substantially upgraded. Aim is to have revised journey planner operational by March 2024, including as part of TSY app.	A

3.Improvements to fares and ticketing Multi Operator Ticketing Schemes

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
3.1	Introduce/implement a 'tap and cap' system across the network, subject to the necessary technological solution being provided by DfT	SYMCA and operators	31/03/2023	First have spent over £300,000 installing tap off readers, which are not deployed. There has been no progress in the equipping of other operators' fleets. Although the existence of the £2 fare cap has reduced the immediate pressure for a multi-operator tap and cap system, it remains important to continue to prepare for implementation of multi-operator tap and cap as soon after December 2024 as possible.	A
3.2	Convert remaining on-bus electronic payment machines to contactless	Operators	31/03/2023	Included in LUF bid, but bid was unsuccessful. Procurement of ETMs for remaining 40 vehicles to commence in near future, subject to funding.	A
3.3	Review the removal of single operator products in most localised areas (deferred until impact of Government's £2 single flat fare initiative for 2023 is understood)	Operators	TBC	TravelMaster has confirmed a significant subsidy is required to reduce the cost of multi-operator tickets, without which ticket simplification is unlikely to proceed. The £2 fare cap has created a very simple single ticket fare which is widely used and has led to people switching from both single and multi-operator period products. The government's decision to continue the £2 fare cap to December 2024, will make a big difference to the simplicity of ticketing for many people in South Yorkshire for the next 14 months.	A
3.4	Review premium levels on multi operator ticket products	Operators	TBC	Part of ticket simplification work above.	A
3.5	Price rises limited to once a year	Operators	30/09/2022	Ongoing.	G

4.Higher Specification buses

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
4.1	Retain standards within existing Voluntary Partnership Agreements and include within new standard to be agreed	Operators	30/09/2022	No progress to report	A
4.2	Procurement of up to 27 electric buses and provision of charging infrastructure at interchanges, on-street and at depots,	Stagecoach/SYMCA	31/03/2024	On target. The first electric bus is due for delivery in Jan 2024.	G
4.3	Upgrade part of SY community transport fleet to electric vehicles, with charging facilities at selected depots	SYMCA	30/12/2023	On target. Procurement of 11 electric minibuses and charging infrastructure has commenced.	G
4.4	Electric bus trial in Doncaster	DMBC	31/03/2024	Trial was to have been a Robin Hood airport shuttle. With closure of the airport, new options being considered.	A

5. Improvements to passenger engagement

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
5.1	Service changes to be limited to twice per year	Operators	30/09/2022	Ongoing.	G
5.2	Commence work to agree a new Customer Charter to apply across the whole network (SYMCA)	SYMCA	30/09/2022	Bus promise approved (May 2023), but has yet to be launched. EP Forum has expressed concerns at the delay.	A
5.3	Develop new forum for passenger representation, to include bus user groups, representatives of disabled people and local business groups	SYMCA	30/06/2022	Complete	G

6. Strong network identity

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
6.1	Extension and implementation of the 'Safe Places' scheme to cover the whole network	SYMCA and operators	31/03/2023	Requires further work to ensure consistency of driver training across operators and adoption of minimum standards on and off vehicle.	A
6.2	Implementation of a common branding across South Yorkshire transport network	SYMCA and operators	31/03/2023	Decision on branding deferred at EP Board meeting on 31 January 2023. Issue under consideration.	A
6.3	Installation of at least 140 new shelters	SYMCA	31/03/2023	Complete - 147 Gainshare funded shelters installed.	G